

“The lid on my Brabantia Touch bin does not close”

There are two types of lock on Brabantia touch bins. Which is yours?

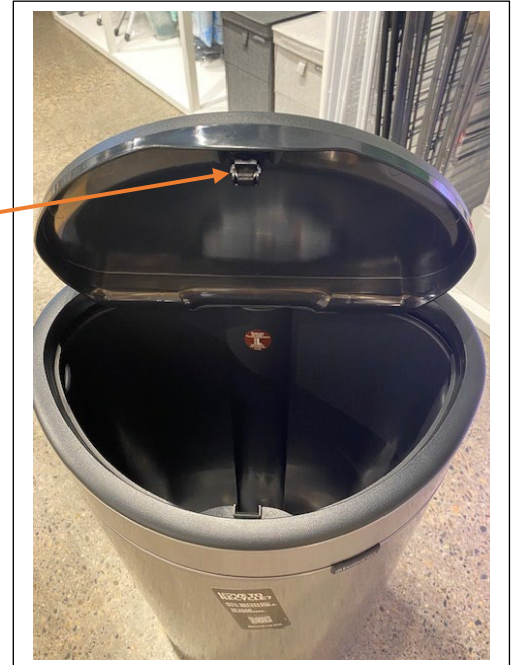
1. Current J-Lock

How to fix: The lock needs to be removed and cleaned on regular basis. If your lid is not keeping closed, it is likely the J-lock has dirt trapped. These Brabantia videos show how to remove and clean the lock:

Regular Touch Bins and cleaning instructions:
https://www.youtube.com/watch?v=k_VCUJ-dUYY

For BO Touch bin:
<https://youtu.be/BSnmox3wHtQ>

If this does not help, please email
warranty@sheldonandhammond.com.au
or phone 1800 252 842



2. Older type Catch for Closer

Please email
warranty@sheldonandhammond.com.au
or phone 1800 252 842 for parts or claims.

Does the catch have both little “arms” intact?
If no, you need a new Catch for closer

Is the striker on the rim of the bin broken?

If yes – is the striker **blue**? We can replace it.



Is the broken striker **black**? It can sadly not be replaced. You will need an entire new lid.

